

Red Hat Unveils Next-Generation Process Automation Offering

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Red Hat Process Automation Manager 7 delivers cloud-native intelligent process automation and dynamic case management capabilities for both business and IT users

RALEIGH, N.C.--(BUSINESS WIRE)-- Red Hat, Inc. (NYSE: RHT), the world's leading provider of open source solutions, today announced the launch of Red Hat Process Automation Manager 7, a comprehensive, cloud-native platform for developing business automation services and process-centric applications across hybrid cloud environments. [Process Automation Manager](#) is the next generation of Red Hat's business process management (BPM) offering, Red Hat JBoss BPM Suite, and enables organizations to streamline, [automate](#), measure and continuously improve business operations.

[Digital transformation](#) can place new demands on both business and IT to deliver greater efficiency and agility throughout the application lifecycle. Process Automation Manager is designed to foster closer collaboration between the two groups by enabling business users to directly participate in creating new business applications using business-friendly concepts, while retaining the governance and oversight required by IT for application scalability and security.

Process Automation Manager provides both business and IT users with a low-code solution that can reduce the time required to build applications that automate business processes, enforce business policies and make business decisions.

The latest release of the platform introduces and expands on a number of key capabilities, including:

Cloud-native application development: With Process Automation Manager 7, Red Hat is expanding its business process automation capabilities native to [Red Hat OpenShift Container Platform](#), the industry's most comprehensive enterprise Kubernetes platform. Customers can quickly and cost-effectively develop, test and deploy intelligent, cloud-native applications that automate business decisions and processes as containerized microservices spanning [hybrid cloud](#) environments.

Dynamic case management: New dynamic case management capabilities support dynamic and ad-hoc workflows that are otherwise difficult or impossible to represent in a traditional process model, which helps customers collaborate more easily and better manage unstructured processes. In scenarios such as fraud detection and investigation, Process Automation Manager can enhance process automation efforts with better visualization and organization of workflow goals, results, collaboration, and associated content.

Low-code user experience (UX): Process Automation Manager now includes new rapid application development tools for creating rich, device-independent user interfaces as part of a simplified and more intuitive experience for building process-driven applications.

Process Automation Manager includes [Red Hat Decision Manager](#), a decision management platform that simplifies the development and deployment of rules-based applications and services, and a business resource planner based on the OptaPlanner community project.

Availability

Red Hat Process Automation Manager is available for download by members of the [Red Hat Developer](#) community. Customers can get the latest updates from the [Red Hat Customer Portal](#).

Supporting Quotes

Mike Piech, vice president and general manager, Middleware, Red Hat

"Process automation technology materializes the benefits of Red Hat's vision and strengths—open hybrid cloud, containers, DevOps, microservices—for the business. With Red Hat Process Automation Manager, business professionals can collaborate side-by-side with technical architects to optimize workflows, rapidly introduce new offerings, and drive operational efficiency in ways that delight customers and outmaneuver competitors in an increasingly digital world."

Raquel Martin, global head of Business Process Architecture and Artificial Intelligence Tech at BBVA

"Red Hat's technologies are helping to facilitate innovation at BBVA, allowing our engineers to accelerate the transformation of processes to be more digital, more automatic and exceed our customers' expectations. We believe Red Hat Process Automation Manager will play an integral role in continuing to power BBVA's digital transformation efforts."

Refocus Process Automation To Rescue Your Digital Transformation, May 2018, Forrester

Rob Koplowitz, vice president and principal analyst, Application Development and Delivery, Forrester and John Rymer, vice president and principal analyst, Application Development and Delivery, Forrester

"Enterprises struggle to transform to digital business because they don't automate the operational processes that underpin customer journeys. Breakdowns in processes like parts and service scheduling, pricing, returns, and warranties derail customer journeys, creating a huge task for application development and delivery (AD&D) pros. A new generation of digital process automation practices, platforms, and plans are the answer."

Additional Resource

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Forward-Looking Statements

Certain statements contained in this press release may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations of future events based on certain assumptions and include any statement that does not directly relate to any historical or current fact. Actual results may differ materially from those indicated by such forward-looking statements as a result of various important factors, including: risks related to the ability of the Company to compete effectively; the ability to deliver and stimulate demand for new products and technological innovations on a timely basis; delays or reductions in information technology spending; the integration of acquisitions and the ability to market successfully acquired technologies and products; risks related to errors or defects in our offerings and third-party products upon which our offerings depend; risks related to the security of our offerings and other data security vulnerabilities; fluctuations in exchange rates; the effects of industry consolidation; uncertainty and adverse results in litigation and related settlements; the inability to adequately protect Company intellectual property and the potential for infringement or breach of license claims of or relating to third party intellectual property; changes in and a dependence on key personnel; the ability to meet financial and operational challenges encountered in our international operations; and ineffective management of, and control over, the Company's growth and international operations, as well as other factors contained in our most recent Annual Report on Form 10-K (copies of which may be accessed through the Securities and Exchange Commission's website at <http://www.sec.gov>), including those found therein under the captions "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations". In addition to these factors, actual future performance, outcomes, and results may differ materially because of more general factors including (without limitation) general industry and market conditions and growth rates, economic and political conditions, governmental and public policy changes and the impact of natural disasters such as earthquakes and floods. The forward-looking statements included in this press release represent the Company's views as of the date of this press release and these views could change. However, while the Company may elect to update these forward-looking statements at some point in the future, the Company specifically disclaims any obligation to do so. These forward-looking statements should not be relied upon as representing the Company's views as of any date subsequent to the date of this press release.

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